

**My Cineworld Plus Cancellation Form**

*You may use this form to notify Cineworld of your wish to cancel your purchase of the My Cineworld Plus upgrade in accordance with clause 7.23 of the My Cineworld Terms and Conditions. Please complete the details below, print, sign and send to us at the following address within 15 days of the date of receipt of your My Cineworld Plus welcome email.*

Cineworld Customer Services

Tel: 0333 003 3444 (UK)  
+44 333 003 3444 (Republic of Ireland)  
Email: customer.services@cineworld.co.uk

Customer Services  
Cineworld Cinemas Limited  
8th Floor Vantage London  
Great West Road,  
Brentford  
TW8 9AG

I, \_\_\_\_\_ [insert name], would like to cancel my purchase of the My Cineworld Plus upgrade.

I understand that if I have used any My Cineworld Plus Discounts or My Cineworld Plus Offers before my cancellation is processed the value of these discounts and benefits received will be deducted from the amount of my refund and, where the value of the discounts received exceeds the amount I paid for the My Cineworld Plus upgrade, I may be charged and must pay the excess amount.

Please note Cineworld will reimburse you using the same means of payment as you used to purchase My Cineworld Plus or by Cineworld Gift Card or e-gift voucher.

My Cineworld email address: \_\_\_\_\_

I placed my order on: \_\_\_\_\_

My contact telephone is: \_\_\_\_\_

My contact address is: \_\_\_\_\_

I have enclosed/attached the My Cineworld Plus welcome email:

Please let us know why you have decided to cancel your My Cineworld Plus upgrade:

\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Important customer note: Cineworld take the security of our customers' details very seriously, for your own protection please do not supply any credit/debit card or bank account details on this form.*